

# Common errors while configuring Server version

#	Error #	Error description	Troubleshooting
1	500	500 (Internal Server Error) on the console with the description in the network tab:  <code>{"error":true,"is_critical":0,"message":"The command value for 'cmd' parameter is not specified in your request. Contact <a href="mailto:support@webspellchecker.net">support@webspellchecker.net</a> for more details.", "command":""}</code>	Please add the valid command to your request.  For example, you are trying to reach the application using the following request, without the command: <a href="http(s)://host_name:2880/">http(s)://host_name:2880/</a> and receive the 500 error. In this case, you can specify the command like cmd=status. <ul style="list-style-type: none"><li>• <a href="http(s)://host_name:2880/?cmd=status">http(s)://host_name:2880/?cmd=status</a></li></ul>
2	500	Failed to load resource: the server responded with a status of 500 (Internal Server Error) on the console with the description in the network tab:  <code>{"error":true,"is_critical":0,"message":"User Dictionary with name '*****' already exists", "command":"user_dictionary"}</code>	The error causes by the attempt to create an already existing dictionary. Please remove the step of creating the already existing user dictionary from your code.
3	400	HTTP 400 (Bad Request), with the following "message":  The command value for 'cmd' parameter is not specified in your request. Contact <a href="mailto:support@webspellchecker.net">support@webspellchecker.net</a> for more details.	Please try to access the wscbundle.js without using the 2880 port at your request. 2880 is the port to access WebSpellChecker AppServer. It can't process static files. Static files are processed by a web or application server  <a href="http(s)://your_host_name/wscservice/wscbundle/wscbundle.js">http(s)://your_host_name/wscservice/wscbundle/wscbundle.js</a>
4	N/A	Runtime error (at 232:601) appcmd.exe returned code 1168. Message: ERROR (message: Cannot find SITE object with identifier "https:[...]".)	The error occurs during installation on Windows after specifying the port which is not enabled in IIS. Before installation, please make sure that the port is enabled and you use the correct domain name.